

Tadiran CMC Unified Messaging for the Coral IPx

Coral Message Center for Windows

Imagine having instant access to every voice and e-mail message you receive no matter where you are.

Now imagine being able to manage and respond to those messages by using a simple click of a mouse. Imagine a world in which you never miss another opportunity because you can respond faster to your customer's requests.

That's the power of Tadiran Telecom's Windows-based Coral Message Center; a unified communications solution designed for today's business.

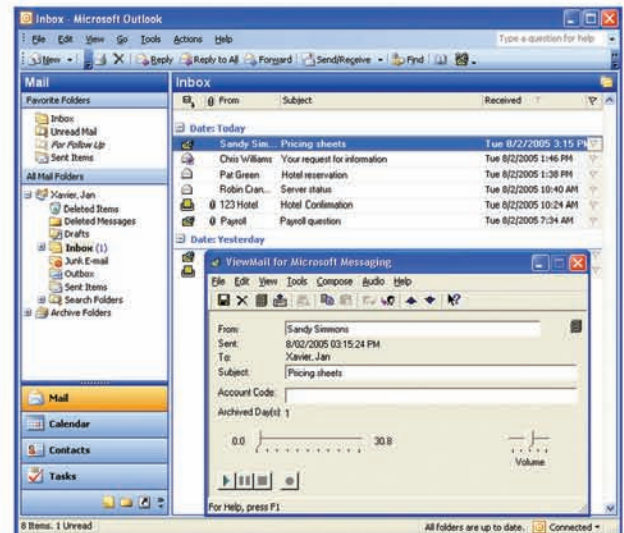
The Freedom of a Single Mailbox

The Windows CMC solution offers you advanced unified messaging, voice mail and automated attendant functionality, helping your organization become more responsive than ever. Through its optional suite of unified messaging and desktop call management applications, CMC provides you with the most complete unified communications solution available. The unified communications applications integrate CMC with your LAN to give you control over live telephone traffic and messages from your desktop PC. Designed to work with Microsoft Outlook, Lotus Notes and Novell GroupWise, these applications allow you to access all your messages from one familiar inbox. In addition, the View Call Plus module lets you handle live telephone traffic from your PC, and also works with the applications you use every day, such as Outlook contact lists or an Access database.

Two Platform Options

This Windows-based CMC solution is offered in two hardware platforms. The WiCMC is an integrated card which resides inside the Coral IPx telephone system. It is scalable from 4 to 23 ports.

The CMC for Windows supports all the features of the WiCMC and more. Utilizing a PC platform and Intel DSP cards it can grow to 96 ports and supports other optional applications such as fax, speech recognition and email reader (Text-to-Speech.)



Hear Email From Any Phone

Text-to-Speech gives you 24-hour, two-way access to your Microsoft Exchange, Lotus Notes or Novell GroupWise e-mail messages without a laptop or modem connection. You can manage e-mail over the telephone just like voice mail. (Email reader is available only with the PC-based CMC for Windows option.)

Remote Networking

CMC for Windows supports three types of networking to transmit messages between office locations: AMIS (Audio Messaging Interchange Specification), VPIM and AMIS PlusNet™ networking. These multi-site messaging packages are ideal for companies that communicate via long distance with regional offices, vendors, or customers who have multiple message systems.

Performance and Reliability

Both CMC systems are built upon a proven and flexible platform. Whether you add employees or decide to enhance your system with unified communications applications, the CMC for Windows system can easily grow to meet your communications needs. Using the Windows-based system administration console, CMC for Windows can be administered from any Windows PC on your LAN. This console is intuitively designed and is accessible via an IP connection, making system administrators more efficient.

Two platform choices to fit every application.

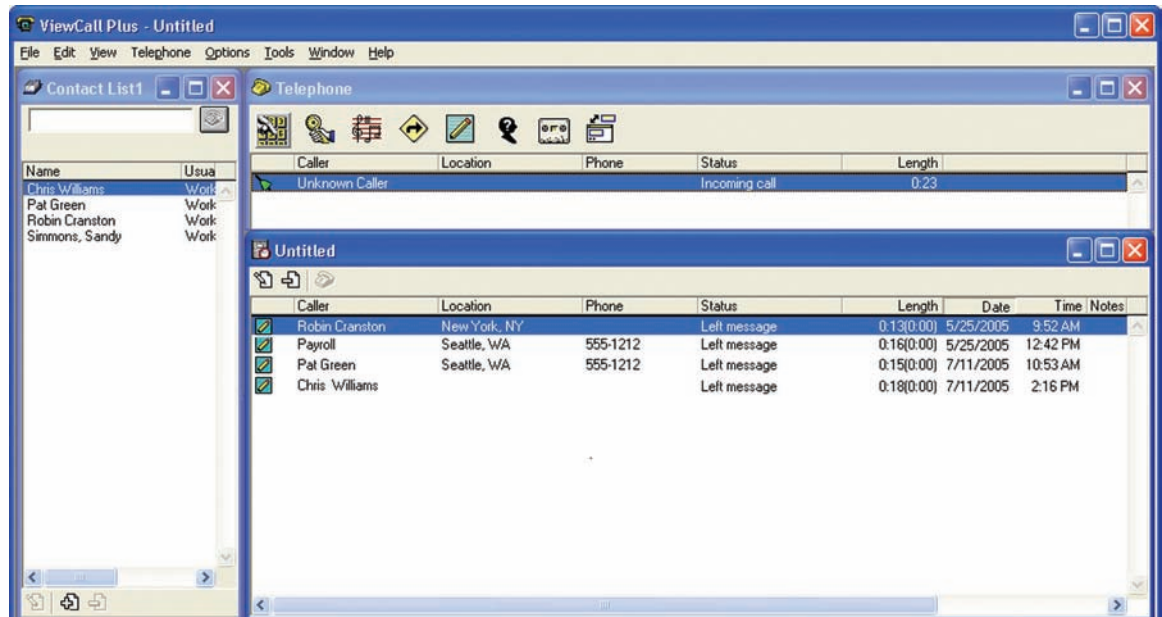
WiCMC (in-skin card)

- Integrated PC card installs directly in the Coral IPx 500, 800, 3000 or 4000
- Standard Configuration is 4 ports and is expandable to 23 ports
- Supports optional desktop applications - View Mail and View Call (Plus)
- Does not support Fax, Text to Speech, Speech Recognition, PMS, VPIM or AMIS

CMC for Windows (PC-based)

- Configured in a PC chassis. Requires APDL adaptor for integration
- Standard Configuration is 4 ports and is expandable to 96 ports
- Supports View Mail and View Call applications
- Supports inbound fax, fax from the desktop and faxmail
- Supports email reader (Text-to-Speech) and Speech Recognition
- Supports PMS integration

Coral Message Center for Windows



Business Benefits

Available on both the WiCMC in-skin card and the CMC for Windows PC platform.

- o **Single Unified Inbox** - Access and manage all message types (voice, fax, and email) from a single unified Microsoft Exchange, Lotus Notes, or Novell GroupWise inbox.
- o **Live Incoming Call Control via Desktop PC** - Handle several callers at once without interrupting conversations. Take calls, send calls to a voice mailbox, transfer calls to other extensions, ask callers to hold, or hear a caller's screened name with the click of a mouse.
- o **Mailbox Manager** - Modify greetings, security codes, notification, groups, and conversation preferences via your PC.
- o **Multiple Language Support** - Choose from 23 different languages to suit the multilingual needs of your customers and employees.
- o **Remote Administration** - Manage users and mailbox settings from a Windows GUI.
- o **Call Record** - Record active telephone calls into your voice mailbox.

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Advanced Applications

Available only on the CMC for Windows PC platform. Not supported on the WiCMC card.

- o **Speech Recognition** - Navigate the inbox and change personal settings via the telephone with natural speech.
- o **Text-to-Speech** - Just like a voice message, listen and respond to any Microsoft Exchange, Lotus Notes, or GroupWise email message.
- o **Fax Store and Forward** - Receive incoming faxes in your personal fax mailbox. Using the telephone user interface, you can quickly and easily deliver the fax to any fax machine or save it for future transmission.
- o **Desktop Fax Viewing** - Increase security and privacy by receiving and viewing faxes on your PC inbox instead of a fax machine.
- o **Print Directly to a Fax Machine** - Send a Windows document to any fax machine without ever leaving your desk. Receive notification of successful or failed delivery.
- o **Networking** - Network multiple remote systems to allow users to forward messages and communicate with other remote users.
- o **Hospitality** - Improve guest services with specialised features. Enhance staff efficiency.