



Coral delivers a variety of advantages to users seeking to work and collaborate more effectively. The features listed below are available with the Coral family of communications servers and related products and applications.



Coral®

Features List

SYSTEM FEATURES

- Account Codes
- Attendant Feature Set
- Automated Number Identification (ANI)
- Automatic Route Selection (Route Optimisation)
- Autoselect Relocate
- Battery Backup – RAM, Battery Backup
- Boss Groups
- Calibrated Opening in Libraries
- Centrex Operation, Transfer Buffer
- Classes of Service (COS)
- Combined Night Answer
- Computer Telephony Integration (CTI)
- Conference-Lock View / Forced Release
- Console-less Operation
- CoraLink Adapter
- Cordless Phone Connection
- Day / Night Assistance Alert
- Database Programming
- Dial Call Pickup Directed, Call Pickup
- Dictation Access
- Digit Train Conversion, Creation, Deletion and Insertion
- Digit Train Translation
- Digital Announcer (4VSN)
- Distributed Architecture, Microprocessors & Software
- Emergency Calls E-911 (USA Version only)
- Emergency Timeslot Reservation
- Enhanced Conference
- Executive Privilege SMDR
- Expanded Dialing Plan
- Flash Memory Support
- Flexible Tone Plan
- Forced Authorisation Code (FAC)
- Group Call (Preset Conference)
- Hot Line
- Hot Standby Operation (Coral 6000)
- Hot Station
- Hunt Group – Terminal / Circular / Automatic Overflow
- Hunt Group – Release
- Intercept / Divert
- Major / Minor Alarm
- Malicious Call Trace
- Message Waiting Activation by E&M Tie Line
- Modem – Internal
- Multiple Music Sources
- Multiple Registration
- Music On Hold
- Night Service Automatic Switching
- Numbering Plan
- Off-Hook and On-Hook Trunk Queuing
- On-Line Card Insertion
- On-Line Database Programming – Remote And Local
- On-Line Diagnostics
- Page Queue (Page_Q)
- Paging Access
- Port Gain – Individual
- Port-To-Port Connection
- Predetermined Night Answer
- Programming Interface
- Public Speed Call Library
- Recall
- Recall / Incomplete Destination
- Recall / No Answer on E&M Tie Lines
- Redial Last
- Reminder
- Room Status
- Relay Activation
- Reminder Call
- Remote Maintenance
- Remote Shelf
- Restrictions – Station
- Ringback, Ringback – Immediate, Ringback – Secondary
- Saved Number Repeat
- Series Call
- Silent Monitor
- SMDR Backup
- SMDR Call Records Storage, Call Transfer Tracking
- SMDR Cost Calculation (SMDR CC)
- SMDR List
- SMDR Report Generation
- Speed Dial Library – Restriction By Rank
- Speed Dial Public (System) and Private
- Stop Dial
- 3-Way Conference, 1A2 Emulation, 3-Way Digital Conference
- 3-Way with Two Incoming Calls
- System Class of Service Changeover
- System Clock and Diagnostics
- System Management – Multiple Password Protected Levels
- System Tones
- Tenant Service Class of Services, Tenant Service Ranking
- Toll Restriction – Digit Analysis, Trunk Groups
- Transfer
- Trunk Answer From Any Station
- Uniform Call Distribution (UCD)
- Verified Forced Authorisation Codes (VFAC)
- Virtual Numbers
- Voice Mail Interface
- Voice Mail & Automated Attendant (Integrated)
- Whisper Page
- Wireless Telephone System (WTS)

TRUNK FEATURES

- Automatic Trunk Test
- Basic Rate Interface (BRI)
- Calibrated Opening (Trunk Flash)
- Digital Trunk Access
- Direct In-Dial
- Direct-In-Dial Editing, Grouping and Second Dial Tone
- Direct-In-Lines (DIL)
- Direct Inward System Access (DISA)
- Drop Trunk No Dial
- DTMF/DP and DP/DTMP Conversion
- E&M Tie Lines
- Flash (Trunk / PBX / Centrex / ESSX)
- ISDN Support (PRI And BRI)
- Powerfail Transfer and Call Retention
- Primary Rate Interface (PRI)
- Trunk, Trunk Groups Access
- Trunk Impedance Matching
- Trunk Timers, Transfer Restriction
- Networking Features
- Network Support (Coral QNet™)
- Non-Blocking Network Arrangement
- QSIG-QNet Network Features

DIGITAL STATION FEATURES

- Automatic Answer, Disconnect and Hold
- Automatic Repertory Dialer (Scanner Operation)
- Automatic Transfer and Voice Page Access
- Background Music and Volume Control
- Break-In / Barge-In
- Busy Lamp Field / Direct Station Select (DSS)
- Call Back Messages
- Call Forwarding
- Call Hold - Multiple
- Call Log
- Camp-On Off-Hook
- Clock Display On/Off
- Common Line Appearance
- Dialing Protocol
- Direct Station Selection
- Direct Trunk Termination
- Display Scrolling Control
- Display System Operation
- Do Not Disturb (DND) and Override
- DTMF Through Dialing
- DTMF to Single Line Port
- Dynamic Feature Activation
- Elapsed Time Display
- Exclusive Hold
- Executive Group
- Field Upgradeable
- FlexiCall
- FlexSet (Telephones & Soft-Keys)

- FlexSet 40B Support
- Forced Release
- Group Listen
- Handset – Secondary, Volume Control
- Handsfree Announce and Reply (Busy and Idle Condition)
- Headset Operation
- Help Key
- Last Number Redial
- Loop Key
- Message Indication
- Modular Telephone Option
- Multilingual Telephone Display
- Multiple Line Appearance
- Mute Microphone
- Name-Number Conversion
- On-Hook Dialing
- Password Change
- Preference – Programmable and Override
- Preselection
- Privacy – Automatic, Controlled
- Privacy Release / Activation
- Private Line Programming
- Private Speed Call Library
- Programmable Expansion Module (or FlexSet 40B)
- Programmable Keys
- Ringing Cadence and Frequency Control
- Ringing Volume Control
- Speakerphone (Software Controlled)
- Speakerphone Volume Control
- System Non-Exclusive Hold
- Telephone Protected Keys
- Trunk Group Termination (Pooling) With Indication
- Turret Emulation
- Visual Display (Optional LCD Type)
- Voice Page Auto Answer
- Voice Page On/Off, Outgoing
- Zone Stations Paging / All Call

DIGITAL STATION DISPLAY FEATURES

- FlexSet 120D, 120S, 280D, 280S
- Abbreviated Dialing Information
- Automatic Number Identification (ANI)
- Call Forward Source Display
- Dialed Number
- Display Field Upgrade
- Diverted Call Information
- Dynamic Call Divert Information
- Elapsed Time
- Facility Used Display
- Library Name / Number
- Name / Number Identification
- Name Trunk / Port
- Number of Calls Waiting Display
- Programming Display
- Review Button Status
- Scroll
- Second Line Information
- Select Camp-On, Hold, Message Display
- Station Name / Number Display
- System Function Display
- Time / Date Function
- View Camp-On, Hold, Message List

ACD FEATURES

- ACD Management Information System
- Automatic Call Distribution (ACD)
- Help Key
- Hot Agent Seat
- Hunt Group – Terminal / Circular / Automatic Overflow
- Incoming Call Delay
- Interactive Voice Response (IVR) on ACD
- Load Agent Identification
- Log In / Log Out

- Mandatory Announcement
- Release / Resume
- Wait Queue
- Wrap-Up Code, Wrap-Up Time

ANALOGUE STATION FEATURES

- Alternate Attendant
- Broker Service
- Call Forwarding, Hold and Park
- Camp-on Busy, Do-Not-Disturb, Groups, Idle, Off-Hook
- Consultation Hold
- Data Line Security
- Dial Lock
- Distinctive Ring
- Executive Busy Override, Executive Privilege
- Last Number Redial
- Message Activation Station to Station
- Message Waiting Lamp on Analog Single-Line Phone
- Privacy
- Recall
- Station Class of Service Changeover
- Station Transfer

ATTENDANT FEATURES

- Alternate Answering, Alternate Answering Position
- Attendant Display of Busy Station
- Attendant Feature Set
- Attendant Forward for Undefined Station
- Camp-on Busy
- Computerized Attendant Position (CAP)
- Control of Overflow
- Control of Station Features
- Control of Trunk Group Access
- Controlled Outgoing Restrictions
- Direct Station Select / Busy Lamp Field (DSS / BLF)
- Dual Night Answer Mode
- Faulty Central Office Trunk Removal
- Flexible Hot Station Destination
- Flexible Speed Call Library Modification
- Hot Station
- Multiple Console Operation
- Night Answer Destinations
- Recall With Display
- Reservation of Outgoing Trunks
- Split Function
- Station Attendant Assignment
- Station Blocking, Flexibility and Lock
- Unattended Services

COMPUTERISED ATTENDANT POSITION FEATURES

- Automatic Alphabetised Positioning
- Automatic Dialing From Cursor Line Identification
- Automatic Screen Updates
- Busy/Idle Display of DID Trunks on CAP
- Calling Information
- Console Priorities – Attendant Selection
- Department Search / Directory
- First Name Search / Directory
- Remarks Search / Directory
- VIP Search / Directory
- Keyboard Answering, Dialing
- Message Center
- Messaging – Auto-Log, Delete, Print and Save Function
- Mnemonic Search
- Modify Trunk Group
- Non-Attendant Operations
- Pagination
- PC-Based Console
- Print Directory
- Private Library
- Status Field, Status Indication
- Trunk Status, View Trunk Group Status



Williams House
11-15 columbus Walk
Cardiff
CF10 4BZ, Wales, United Kingdom
Tel: +44 (0) 845 88CORAL / +44 (0) 292 0020700
Fax: +44 (0) 870 0338368

Email inquiries to: sales@tadiran.co.uk

Visit us at our website: www.tadiran.co.uk

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